

# CONTACTING US...

## GENERAL CONTACT

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Landline: (01482) 349600  
Fax: (01482) 805060  
[admin@siriusacademynorth.org.uk](mailto:admin@siriusacademynorth.org.uk)

## HOUSE TEAM CONTACT

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[discovery@siriusacademynorth.org.uk](mailto:discovery@siriusacademynorth.org.uk)  
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[voyager@siriusacademynorth.org.uk](mailto:voyager@siriusacademynorth.org.uk)

## PARENT/CARER VOICE

[awil-son@siriusacademynorth.org.uk](mailto:awil-son@siriusacademynorth.org.uk)  
[handerson@siriusacademynorth.org.uk](mailto:handerson@siriusacademynorth.org.uk)

 **Sirius**  
ACADEMY NORTH  
WHERE STARS ARE BORN



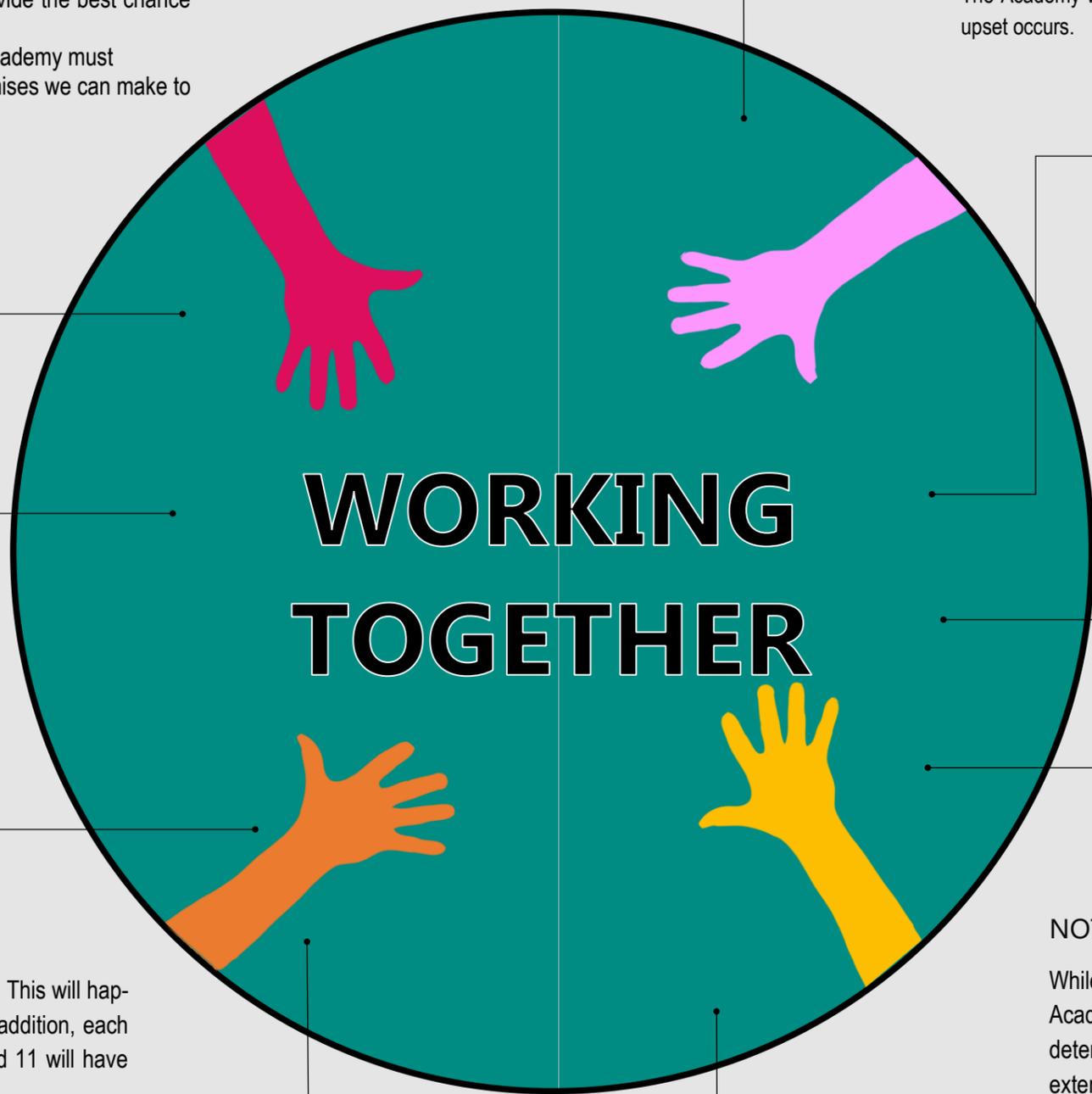
**PARENTS' CHARTER**  
*our promise*

# Parents' Charter

It is vital that our whole Academy community comes together to provide the best chance of success for our students.

While it is not always possible for parents/carers to agree, and the Academy must sometimes make tough decisions for the benefit of all, there are promises we can make to support our students and their families.

Working together is a vital element in the success of our students.



## SAME DAY CONTACT

The Academy will endeavour to contact parents/carers for all enquiries received prior to 5pm that day.

## OPPORTUNITIES FOR FEEDBACK

The Academy will provide a range of opportunities for parents/carers to provide feedback. This feedback will guide discussions and, where appropriate, improvements.

## SHARING ACADEMIC ACHIEVEMENT

The Academy will share progress cycle data throughout the year. This will happen five times a year for KS4 and five times a year for KS3. In addition, each year will have a parents' evening and annual report. Year 7 and 11 will have further parents' evenings.

Parents can request parental log-ins to the Academy data system.

## STUDENT SUPPORT

Where students need extra support, a five week monitoring programme will be put in place with regular parental contact. This automatically happens for all new admissions.

## HURT OR UPSET

The Academy will contact parents/carers at the earliest opportunity where hurt or upset occurs.

## REWARDING EXPERT LEARNERS

While working to improve all students, celebrations and rewards will be weighted heavily towards those who do the right things all of the time: Expert Learners.

This includes visits and opportunities to represent the Academy.

## NAMED STAFF

In the event of ongoing issues or concerns, parents/carers will be supplied with three named people in order to help resolve issues and aid communication.

## NOTIFICATION OF SANCTIONS

While the requirement for detention notification no longer exists, the Academy will still aim to inform parent/carers of any after school detentions beyond 10 minute 'call backs'. Parents of all internally and externally excluded students will also be notified.

## PROVIDING GUIDANCE ON HOW YOU CAN SUPPORT

Please read the working together information which outlines the key ways parents/carers can support in the education of students.